

TILLION DC, S.L.U., makes this Privacy Policy available to users of the website located at the URL www.tilliondc.com (hereinafter, the "**Website**") in order to provide you with information about how your personal data is processed and how your privacy and information is protected.

TILLION DC, S.L.U., requests that you take a few minutes to carefully read this Privacy Policy.

1. INTRODUCTION

TILLION DC, S.L.U., is a company with registered office at Calle Villanueva 2B, Escalera 1, Planta SM, 28001 Madrid, with Tax Identification Number B 88246152, registered in the Madrid Mercantile Registry, Volume 38605, Folio 153, Page M-686527 (hereinafter, "**Tillion Data Centers**").

This Privacy Policy applies to the Tillion Data Centers website, available to the public at the URL www.tilliondc.com, as well as to your interactions with Tillion Data Centers through said website or via email.

Tillion Data Centers may modify this Privacy Policy when necessary. Any modifications will be communicated via the website or by other means, so that you can be aware of the new Privacy conditions. By continuing to use the features made available by Tillion Data Centers after you have been notified of the aforementioned modifications, you agree to them, except in cases where your consent is required.

2. WHO IS RESPONSIBLE FOR PROCESSING YOUR PERSONAL DATA?

The data controller responsible for processing your personal data is Tillion Data Centers, which has set up the email address info@tilliondc.com, which you can use to contact us with any questions regarding the processing of your personal data.

3. FOR WHAT PURPOSES IS YOUR PERSONAL DATA PROCESSED

The personal data you provide through the Website or by contacting Tillion Data Centers by other means may be processed by the entity for the following purposes, depending on your interactions with Tillion Data Centers.

- **To contact, manage and process queries and requests from users of the Website :** The personal data of users who contact Tillion Data Centers through any of the contact channels made available on the website for the purpose of receiving queries and/or requests will be processed for the purposes of maintaining contact between the parties, manage website users, provide customer or user services, and manage and process requests or queries that you send through the channels provided for this purpose by Tillion Data Centers.
- **Commercial, promotional or advertising communications:** Users' personal data may be processed by Tillion Data Centers for the purpose of sending you personalised commercial and advertising information about activities, products, services, offers, special promotions, as well as documentation of various kinds, by post, telephone or electronic means (e-mail, *newsletter*, SMS, messaging and other electronic means of communication).

You may object at any time to the processing of your data for advertising or promotional purposes by Tillion Data Centers using the channels provided for this purpose by Tillion Data Centers, as detailed later in this document.

4. WHAT DATA IS PROCESSED BY TILLION DATA CENTERS AND FROM WHAT SOURCES DOES IT COME

The data that Tillion Data Centers processes as a result of your interactions through its website comes from the following sources:

- Data that you provide by filling in the spaces to manage communication with users made available by Tillion Data Centers or by any other means through which you communicate with Tillion Data Centers.

- Data generated as a result of the development, processing and maintenance of the relationship established between the user and Tillion Data Centers.

Tillion Data Centers may process personal data of the following types, depending on the relationship established with the user:

- **Identification and contact details** (e.g., first and last name, email address, postal address, telephone number, etc.).
- **Other types of data.** Only if you provide other types of data in your interactions with Tillion Data Centers will such data be processed by Tillion Data Centers, and only if its processing is necessary for the purpose pursued. Otherwise, the data will be destroyed without being stored or processed by Tillion Data Centers.

5. WHAT IS THE LEGITIMATE BASIS FOR THE PROCESSING OF YOUR DATA

Tillion Data Centers processes the personal data you provide in accordance with the following legal bases, depending on the type of data provided and your interactions with Tillion Data Centers:

- The processing of your data for the purpose of "Contacting, managing and processing queries and requests from users of the Website" is based on its necessity for the performance of a contract between the user and Tillion Data Centers to which the data subject is party or for the implementation of pre-contractual measures at the request of the data subject; that is, in the management of your own request, in maintaining contact between the parties and, where appropriate, in providing the service you have requested.
- Likewise, the processing of your data for the purpose of "Commercial, promotional or advertising communications" is based on the legitimate interest of Tillion Data Centers in keeping you informed about the company's news. The sending of such communications will be exclusively related to services and activities of Tillion Data Centers similar to those published on the Website and for which there is a prior legal relationship with the user. You may object to the processing of your data for the purpose of "Commercial, promotional or advertising communications" at any time, as well as in each of the communications for this purpose that you receive. In the event that there is no prior contractual relationship with Tillion Data Centers, you may only receive promotional information with your express consent by ticking the box provided for this purpose, where applicable.

Tillion Data Centers informs you that it will only process personal data for the purposes based on your consent in cases where you have consented to each of the processing operations, through the means of obtaining consent made available by Tillion Data Centers.

6. TO WHOM IS YOUR DATA COMMUNICATED

Your data may be communicated to other companies in the Tillion Data Centers business group that perform functions in the entity such as, among others, management, control, human resources management, regulatory compliance monitoring or auditing. The purpose of such data communication is to enable the management and development of the appropriate procedures established by law, since other companies in the business group may be the commercial entities that have to respond to the query. The legal basis for this data communication is the legitimate interest of Tillion Data Centers in organising the human and technical resources of its business group.

Your data will not be communicated to other third parties, unless expressly required by law or with your consent.

7. HOW LONG YOUR DATA IS STORED

Tillion Data Centers will keep your personal data for as long as necessary to provide the requested service and/or to achieve the intended purpose of the processing.

Subsequently, provided that you have not exercised your right of erasure, your data will be kept for the legal periods applicable in each case, taking into account the type of data and the purpose of the processing.

In any case, you can request detailed information about the data retention periods applied at Tillion Data Centers by sending an email to info@tilliondc.com.

8. WHAT PERSONAL DATA YOU MUST PROVIDE

When personal data is collected through a form made available on the Website, you will be required to provide at least the data indicated as mandatory on the form in question. If you do not provide at least this data, which is considered necessary, Tillion Data Centers will not be able to manage the service or query you have made.

9. WHAT YOU MUST GUARANTEE WHEN PROVIDING YOUR PERSONAL DATA

You must guarantee that the data you provide is true, accurate, complete and up to date, and you will be liable for any direct or indirect damage or harm that may arise as a result of your failure to comply with this obligation.

If you provide data belonging to a third party, you guarantee that you have informed that third party of all aspects contained in this Privacy Policy and obtained their consent to provide their data for the purpose of processing in question. All of this must be done prior to providing third-party data through the Website.

10. WHAT MEASURES ARE TAKEN TO PROTECT YOUR PERSONAL DATA

In response to Tillion Data Centers' concern for ensuring the security and confidentiality of your data, the required security levels for the protection of personal data have been adopted and the technical means at its disposal have been installed to prevent the loss, misuse, alteration, unauthorised access and theft of personal data provided through the Website. In any case, you should bear in mind that security measures on the Internet are not impregnable.

11. WHAT ARE YOUR RIGHTS REGARDING YOUR PERSONAL DATA

Tillion Data Centers informs you that you have the following rights regarding your personal data:

- **Access your data:** You have the right to obtain confirmation as to whether or not personal data concerning you is being processed and to access your data to find out what personal data is being processed.
- **Request the rectification of your data:** In certain circumstances, you have the right to rectify any personal data that you consider inaccurate and that concerns you, and that is being processed by Tillion Data Centers.
- **Request the erasure of your data:** When, among other reasons, the data is no longer necessary for the purposes for which it was collected, you have the right to request the erasure of your data.
- **Request the restriction of the processing of your data:** In certain circumstances, you have the right to request the restriction of the processing of your data, in which case only the data for which you have requested restriction of processing will be retained for the exercise or defence of claims.
- **Portability of your data:** In certain circumstances, you have the right to receive the personal data concerning you, which you have provided, in a structured, commonly used and machine-readable format, and to have it transmitted by Tillion Data Centers to another data controller.

- **To object to the processing of your data:** In certain circumstances and for reasons related to your particular situation, you have the right to object to the processing of your data, in which case it will no longer be processed unless there are compelling legitimate grounds for continuing to do so or for the exercise or defence of possible claims.

You also have the right to withdraw any consent you may have given for the processing of your data, without this affecting the lawfulness of the processing based on the consent prior to its withdrawal.

You may exercise your rights regarding your personal data by writing to Tillion Data Centers, marked "Data Protection", which you can send to one of the following addresses: Calle Villanueva 2B, Escalera 1, Planta SM, 28001 (Madrid) or to info@tilliondc.com.

If your request is not dealt with, you may lodge a complaint with the competent data protection supervisory authority (Spanish Data Protection Authority - AEPD).

12. CHANGES TO THE PRIVACY POLICY

The Website's Privacy Policy may be updated. Therefore, we recommend that you review this policy each time you access the Website in order to be properly informed about how your personal data is processed and how your privacy and information is protected.

Last update: October 2025.